

## **Physical Therapist**

The primary role of the Physical Therapist is to provide exceptional patient care in a safe, legal, ethical, and evidence-based manner. The Physical Therapist directly reports to the Clinic Manager.

The Physical Therapist is responsible for:

- Maintaining licensure to practice in the State of Texas.
- Completing all required continuing education units biannually as required by the State of Texas.
- Providing a comprehensive evaluation with relevant documentation in the medical record.
- Creating a specific plan of care to hasten the patient's recovery of function addressing the patient's goals.
- Coordinating care with ancillary staff including physical therapist's assistants and physical therapy technicians.
- Providing specific documentation denoting patient's progress and plan for each encounter and completing the documentation by 10 AM the day following the patient encounter.
- Ensuring that charges generated from documentation are appropriate, optimal, and coded specifically.
- Maintaining proper communication with referral sources via progress notes, timely reevaluations, verbal communication, and other forms of written communication.
- Monitoring inactivity lists and calling patients that have stopped attending physical therapy or failed to schedule follow-up appointments to ensure that patients maintain good continuity of care for optimal outcomes.
- Monitoring authorizations of patients in the documentation system to ensure that care is covered by the appropriate party prior to the delivery of service.
- Completing timely discharges when patients complete physical therapy.
- Actively participating in educational programs within Therapy Excellence including but not limited to mentorship and student programs.
- Actively participating in growth strategies when the patient care schedule allows.
- Representing the Mission, Vision, and Core Values of Therapy Excellence in the community that we serve with outreach, social media, education and other forms of community involvement.

### **Key performance Indicators**

- Patient satisfaction surveys completed in WebPT/NPS >90%
- Productivity 9-11 VPD
- Cancellation <10%

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Name

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Date